

Open Report on behalf of the Executive Director Adults and Children's

Report to:	Children and Young People Scrutiny Committee
Date:	9 September 2011
Subject:	Performance – Quarter One 2011/2012

Summary:

This report is to provide the Children and Young People Scrutiny Committee with a summary of quarter 1 2011/12 performance for Children and Young People for each Performance Indicator that is underperforming or overperforming.

Please note that the report is not summarised by ECM outcomes as these are no longer in use.

Actions Required:

To note the report and raise questions as required.

1. Background

On presentation of the summary report (Appendix A) there will be an opportunity to ask questions.

As requested a full and detailed report has been provided (Appendix B) which covers all indicators used by Children's Services. This is also available for questions.

A breakdown of customer satisfaction information has also been provided (Appendix C).

2. Conclusion

This report summarises the Quarter 1 performance for Children and Young People, which is broken down by each of the Assistant Directors, and the Children and Young People Scrutiny Committee are asked to raise any questions on the content of the report

3. Consultation

a) Policy Proofing Actions Required

N/A

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Summaries of performance by Assistant Director
Appendix B	Exec DMT Children's Services Performance Report for quarter 1 2011-12 – this is a detailed report covering all indicators that are currently in operation in Children's Services.
Appendix C	Customer Satisfaction report from the Customer Service Centre

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Debbie Barnes, who can be contacted on 01522 553204 or debbie.barnes@lincolnshire.gov.uk.